

Team Member Benefit Guide 2021



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Each year, we carefully review our benefit plans to ensure we're able to not only control costs, but also keep in mind the needs of our team members. Carefully review the benefits available to you and be sure to ask Human Resources if you have any questions.

The overviews in this document are intended to provide highlights of the plans listed. Please see the Summary of Benefits and Coverage documents for an overview of your plan coverages.

If there is a discrepancy between this document and a plan document, the plan document will govern.

Please review the Federally Mandated Notices document that is included with this booklet. If you have questions on this, please contact Human Resources.



You are eligible for our benefits as soon as you have completed the new hire waiting period, first of the month following 30 days employment.

COVERAGE	WAITING PERIOD
Medical/Dental/Vision	First of the month following 30 days
HSA/FSA	First of the month following 30 days
Life, Short-term Disability, Long-term Disability, Accident, Critical Illness	First of the month following 30 days

Some benefits may require evidence of insurability. Please see the summaries for additional details.

Your dependents are eligible once you are eligible for benefits. Dependents are defined as:

- Your lawful spouse.
- Any child or stepchild of yours who is less than 26 years old.
- Any child 26 years old or older, unmarried, primarily supported by you, and incapable of self-sustaining employment by reason of mental or physical handicap.



- 1. Discuss with your dependents which elections are best for you (review last year's health expenditures and discuss whether your situation might change in the new year).
- 2. Make your enrollment elections in Orbit.
- 3. Submit documentation supporting the eligibility of newly elected coverage or any applicable health questionnaires.

Changes to Your Elections after Open Enrollment

Following open enrollment, you may only make changes due to **qualified life events**. Your election (including waived coverage) generally lasts for the plan year, which is January 1 through December 31. To make changes due to a life event, contact Human Resources. It is your responsibility to make changes within 30 days of the event.

You may be able to make changes to your coverage mid-year for one of the following reasons:

- Marriage
- Birth, adoption, placement for adoption
- Divorce, legal separation, or annulment
- Death of a spouse or child
- Gain/Loss of other coverage

- Change in employment status for you or your spouse
- Gain/Loss of Medicare/Medicaid or State Children's Health
- Insurance Program (CHIP)
- Childcare judgment or order
- Child ceases to satisfy eligibility requirements



Insurance Company Contact Information

Plan Type	Insurance	Phone	Website
	Company		
Medical	UMR	(866) 881-0800	www.umr.com
Dental	Delta Dental	(800) 236-3712	www.deltadentalwi.com
Vision	Delta Vision	(844) 848-7090	www.deltavision/s/vision-benefits
Life, LTD, STD, Accident/Critical Illness	Sun Life	(800) 247-6875	www.sunlife.com.us
EAP	Aurora	(800) 236-3231	www.aah.org/eap

For general information, please contact Human Resources.

Important Medical Terminology to Know

Please note the purpose of this glossary is to help explain the terms you will see on the following pages in the hopes you will better understand your plan.

Deductible - Amount of money you must pay for covered health care services before your health insurance kicks in. The important thing to note is that deductibles don't necessarily apply to all medical services and your medical premiums do not apply toward your deductible.

Copay - Co-pays are a fixed dollar amount that you are responsible for paying for specific services. Depending on your plan, these may apply either before or after your deductible has been met. Please see your plan document for specifics.

Types of Deductibles

- Embedded means that no one person on a family plan will pay more than the single deductible in order for post deductible benefits to kick in.
- Aggregate means that the full family deductible must be met in order for post deductible benefits to kick in.

Coinsurance – the percentage of covered health care services that you pay after you've paid your deductible.

Out-of-Pocket Maximum – the most you will pay in a plan year for covered services prior to all health care expenses being covered at 100%.

Network Types

- In Network providers or health care facilities that are part of a health plan's network of providers with which it has negotiated a discount.
- Out-of-Network providers or health care facilities that are considered nonparticipants of your medical
 insurance meaning they have not negotiated discount rates for services. The providers can bill you for the
 difference between their fee and what your plan pays.

Types of Care

- Preventive care you receive to prevent illness and/or diseases (annual physical, Pap smear, colonoscopy, mammogram or a Well-Baby checkup).
- Diagnostic care you receive for symptoms or health issues.
- Routine care you receive for diagnosed conditions (diabetes, high blood pressure, etc.).

Prescription Drug Formulary – Each carrier has a list of covered prescription drugs. Please see carrier website for more information.

Types of Drugs

- Generic a prescription drug that has the same active-ingredient formula as a brand-name drug.
- Brand a drug sold by a drug company under a specific name or trademark that is protected by a patent.
- Specialty a high-cost drug used to treat complex or rare chronic conditions.

	UMR		
	PPO Plan 1		
PROVIDER NETWORKS	Traditional Co-pay Plan		
PROVIDER NETWORKS	Find your Provider	rat www.umr.com	
DEDUCTIBLE	In Network	Out of Network	
Single	\$4,000	\$8,000	
Family	\$8,000	\$16,000	
Type	Embe	edded	
COINSURANCE			
	20%	40%	
OUT OF POCKET MAX			
Single	\$6,650	\$13,300	
Family	\$13,300	\$26,600	
SERVICES			
Preventive C	Covered 100%	Deductible then 40%	
Teladoc	\$45 Copay		
Sensia Wellness Clinic	Services at No Cost		
Primary Care Office Visit	Deductible then 20%	Deductible then 40%	
Specialist Office Visit	Deductible then 20%	Deductible then 40%	
Urgent Care	Deductible then 20%	Deductible then 40%	
Emergency Room		then 20%	
Diagnostic	Deductible then 20%	Deductible then 40%	
CT/PET/MRI	Deductible then 20%	Deductible then 40%	
Outpatient Surgery	Deductible then 20%	Deductible then 40%	
In Patient Hospital Stay	Deductible then 20%	Deductible then 40%	
RETAIL PHARMACY			
Tier 1 & 2	40% of cost (\$15 min; \$95max)	Deductible then 40%	
Tier 3	40% of cost (\$45 min; \$125 max)	Deductible then 40%	
Specialty	Refer to PaydHealth guidelines	Refer to PaydHealth guidelines	
MAIL ORDER PHARMACY	90 Day	Supply	
Tier 1, 2, & 3	2X cost of 30-day supply	2X cost of 30-day supply	
Specialty	Specialty limited to 30-day supply	Specialty limited to 30-day supply	

Tobacco Cessation ()





	UMR HSA Plan 2		
	HDHP HSA Plan		
PROVIDER NETWORKS			
	Find your provider	at <u>www.umr.com</u>	
DEDUCTIBLE	In Network	Out of Network	
Single	\$4,000	\$8,000	
Family	\$8,000	\$16,000	
Туре	Embe	edded	
COINSURANCE			
	20%	40%	
OUT OF POCKET MAX			
Single	\$6,650	\$13,300	
Family	\$13,300	\$26,600	
SERVICES			
Preventive •	Covered 100%	Deductible then 40%	
Teladoc	Deductible then 20%		
Sensia Wellness Clinic	Services at No Cost		
Primary Care Office Visit	Deductible then 20%	Deductible then 40%	
Specialist Office Visit	Deductible then 20%	Deductible then 40%	
Urgent Care	Deductible then 20%	Deductible then 40%	
Emergency Room		then 20%	
Diagnostic	Deductible then 20%	Deductible then 40%	
CT/PET/MRI	Deductible then 20%	Deductible then 40%	
Outpatient Surgery	Deductible then 20%	Deductible then 40%	
In Patient Hospital Stay	Deductible then 20% Deductible then 40%		
RETAIL PHARMACY			
Tier 1 & 2	Deductible then 20%	Deductible then 20%	
Tier 3	Deductible then 30%	Deductible then 30%	
Specialty	Refer to PaydHealth guidelines	Refer to PaydHealth guidelines	
MAIL ORDER PHARMACY	90 Day Supply		
Tier 1, 2, & 3	2X cost of 30-day supply	Deductible then 40%	
Specialty	Specialty limited to 30-day supply	Specialty limited to 30-day supply	







Be an Informed Consumer and Save Your Money

Summary Guide for Where to Go When Medical Care is Needed

If you need medical attention, but it is not life threatening, look into the most cost-effective treatment facilities that can provide you with the care you need when using your medical plan.

The below table shows the average cost of care, not necessarily the cost you will pay. To know your approximate cost, please see the medical table on the previous page.

TREATMENT TYPE	POSSIBLE NEEDS FOR CARE		AVERAGE COST OF CARE
Nurse Line	Health and wellness help	Health and wellness help	
Telemedicine / Virtual Visit	Cold & FluBronchitisAllergiesPink Eye	Skin RashMoles/WartsUrinary Tract InfectionAcne	\$40
Convenience Care (Walk-in clinic in a retail setting)	 Flu Shot Skin rash Infections (skin, eye, ear/nose/throat) Respiratory (cough, pneumonia, asthma) 	 Stomach (vomiting, diarrhea) Minor Injuries (burns, stitches, sprains, small fractures) Earache 	\$65
Primary Care Physician	 Back pain Infections (skin, eye, ear/nose/throat) 	 Stomach (vomiting, diarrhea) Respiratory (cough, pneumonia, asthma) 	\$120
Urgent Care	 Back pain Infections (skin, eye, ear/nose/throat) Respiratory (cough, pneumonia, asthma) 	 Stomach (vomiting, diarrhea) Minor injuries (burns, stitches, sprains, small fractures) 	\$190
Emergency Room	Chest painShortness of breathSevere asthma attack	Major burnsSevere injuriesKidney stones	\$1,700



HSAs work in combination with an HSA-compatible health plan, also known as a High Deductible Health Plan (HDHP). The HSA allows you to contribute funds on a pre-tax basis, which you may use to pay for eligible medical, prescription, dental, or vision expenses. Although this is a pre-tax election, the qualifying event rules do not apply. You are able to make changes to your HSA contribution throughout the year. Please see HR for details.

2021 Annual Contribution Limits

The IRS sets limits for maximum contribution into an HSA. This is the total amount that may be deposited into your HSA account and must be inclusive of the company's contribution.

Single Plan: \$3,600 | Family Plan: \$7,200 | Catch-Up Contribution (age 55 or older): \$1,000 in addition to the limits above

Bank Selection

The Company has selected BMO Harris Bank as the HSA provider. Once you set up an account, you can begin using these dollars.

Funds Roll Over Annually

There is no "use it or lose it" rule. If you don't use the funds, you are able to save them for next year's eligible out-of-pocket expenses.

Tax Advantages

An HSA provides you triple tax savings: tax deductions when you contribute to your account; tax-free earnings through investment; and tax-free withdrawals for qualified medical, prescription, dental, or vision expenses.

If you are or become Medicare eligible, please consult your tax advisor before contributing to an HSA.

You Own the Account

Even if your HSA-compatible coverage ends, you can still use your HSA funds tax-free for eligible out-of-pocket expenses.

Long-term Investment Opportunities

You can invest your HSA dollars through an investment partner, who offers stocks, bonds and mutual funds. Note: Investment accounts are not FDIC insured, may lose value and are not a deposit or other obligation of, or quarantee by the bank. All HSAs are FDIC insured.

You're in Charge

You choose when to use your HSA or pay out-of-pocket.

An eligible medical expense is an expense that pays for healthcare services, equipment or medications as described in IRS Publication 502. In general, your HSA can be used for:

- Expenses applied to your health plan deductible, co-pays, co-insurance, etc.
- Dental and vision care services
- Prescription drugs and medicines
- Certain medical equipment

(A list of Qualified Medical Expenses can be found in IRS Publication 502:

http://www.irs.gov/pub/irs-pdf/p502.pdf.)

You may not participate in the Full Flexible Spending Account Plan for Medical if you are participating in a HSA. However, you can still participate in the Flexible Spending Plan for Dependent Care or the Limited Flexible Spending Account Plan.



Full Flexible Spending Account

This account reimburses you for healthcare expenses you incur that are not covered by insurance. You set aside money, tax-free, through regular payroll deductions. During the year, you can be reimbursed directly from your account for qualified healthcare services provided they are not covered by insurance.

Examples Include: Deductibles, Copayments, Coinsurance, Dental Fillings, Dental Crowns, Orthodontic Care, Lasik Vision Correction, Contacts, Glasses

You are allowed to roll over up to a \$550 balance into the following year. Any amount over \$550 will be forfeited. Healthcare services may also include dental, vision and hearing.

Grace Period & Run-out: Claims MUST be submitted and received by DBS by March 31, 2021.

For more information on how pre-taxing works, please watch this video for an explanation.



You **cannot** use this program if you have an HSA Health Plan.

The team member maximum contribution is \$2,750.

Dependent Care Spending Account

This account reimburses you for dependent care/daycare expenses for eligible children and adults. You can set aside part of your income to pay for these expenses on a tax-free basis, through regular payroll deductions.

Any money that is not used during the covered period will be forfeited. Qualified expenses for reimbursement include: adult and child daycare centers, preschool, and before/after school care.

To qualify, your dependents must be:

- A child under the age of 13
- A child, spouse, or other dependent who is physically or mentally incapable of self-care and spends at least eight hours a day in your household
- For more information on how pre-taxing works, please watch this video for an explanation.



You can use this program if you have an HSA Health Plan.

The annual family maximum is \$5,000.

Limited Flexible Spending Account

This account reimburses you for dental or vision expenses you incur that are not covered by insurance. You set aside money, tax-free, through regular payroll deductions. During the year, you can be reimbursed directly from your account for qualified dental or vision services provided they are not covered by insurance.

Examples Include: Dental Fillings, Dental Crowns, Orthodontic Care, Lasik Vision Correction, Contacts, Glasses

You are allowed to roll over up to a \$550 balance into the following year. Any amount over \$550 will be forfeited.

Grace Period & Run-out: Claims MUST be submitted and received by DBS by March 31, 2021.

You can use this program if you have an HSA Health Plan.

The team member maximum contribution is \$2,750.

	Delta Dental	
	In Network PPO	Out of Network* Premier
DEDUCTIBLE		
Single	\$25	\$50
Family	\$50	\$100
Туре	Embe	edded
ANNUAL MAX		
	\$1,0	000
	Preventive Services do not trac	k toward the annual maximum
PREVENTIVE SERVICES		
Oral Exam	Covered 100%	Covered 70%
Bitewing X-Ray	Covered 100%	Covered 70%
Full Mouth X-Ray	Covered 100%	Covered 70%
Cleaning/Scaling	Covered 100%	Covered 70%
Fluoride (to age 19)	Covered 100%	Covered 70%
Sealants (to age 19)	Covered 100%	Covered 70%
BASIC SERVICES		
Simple Extraction	Deductible then 10%	Deductible then 30%
Filling	Deductible then 10%	Deductible then 30%
MAJOR SERVICES		
Oral Surgery	Deductible then 10%	Deductible then 30%
Endodontics /Root Canals	Deductible then 10%	Deductible then 30%
Periodontics	Deductible then 10%	Deductible then 30%
Crowns	Deductible then 30%	Deductible then 50%
Dentures	Deductible then 30%	Deductible then 50%
Denture Repair	Deductible then 10%	Deductible then 30%
Bridgework	Deductible then 30%	Deductible then 50%
Implant Services	Deductible then 30%	Deductible then 50%
ORTHODONTIA		
Benefits Paid at	Covered 50%	
Lifetime Max (to age 26)	\$1,500	
Adult Ortho	Not Covered	
WAITING PERIOD		
	No waitin	g periods

^{*}Negotiated costs do not apply to services done by out of network dentists. Member will be responsible for any additional cost.

	Delta Vision	
	In Network	Out of Network
FREQUENCY		
Exam	Covered once e	very 12 months
Lenses	Covered once e	very 12 months
Contact Lenses	Covered once every 12 mont	hs in lieu of traditional lenses
Frames	Covered once e	very 12 months
Lasik/PRK	Benefit in lieu of pr	escription eyewear
EXAMINATION		
Exam	\$10 Copay	Up to \$35 allowance
LENSES		
Single Vision	\$10 Copay	Up to \$25 allowance
Bifocal	\$10 Copay	Up to \$40 allowance
Trifocal	\$10 Copay	Up to \$55 allowance
Standard Polycarbonate	\$40 Copay	
Standard Progressive	\$75 Copay	
CONTACT LENSES		
Contact Lens Fit & Follow-Up	Standard: Covered 100% Premium: \$55 allowance and 10% discount off retail	Up to \$40 allowance
Conventional	Up to \$150 allowance, then 15% off balance	Up to \$120 allowance
Disposable	Up to \$150 allowance	Up to \$120 allowance
Medically Necessary	Covered 100%	Up to \$200 allowance
FRAMES		
	Up to \$150 allowance, then 20% off balance	Up to \$75 allowance
LASIK		
	15% off retail price or 5% off promotional price	

Benefits plan runs on a rolling calendar year. Benefits cannot be used until the date of purchase the following year.

Life and Disability Insurance Plans

Sun Life

Basic Life & AD&D

Your employer pays this benefit for you

- 2 times salary to a maximum benefit of \$500,000
- Guarantee Issue Amount: Maximum of \$450,000

Sun Life

Supplemental Life & AD&D

Flexible plan allows you to choose the amount of life insurance appropriate for you and your family

- Coverage up to \$180,000 Guarantee Issue available for Team Member
 - Maximum of \$500,000
- Coverage up to \$50,000 Guarantee Issue available for Spouse
 - Maximum of \$100,000
- Coverage up to \$10,000 Guarantee Issue available to Children

Sun Life

Short Term Disability

Covers disabilities caused by non-occupational injuries/illnesses and maternity Your employer pays this benefit for you

- Your benefit plan is 60% to a weekly maximum of \$550
- Injury benefits begin on the 8th consecutive day
- Sickness benefits begin on the 8th consecutive day of disability
- Benefits may continue for up to 12 weeks

Sun Life

Long Term Disability

Coordinates with Short Term Disability plan to ensure no gap in coverage Your employer pays this benefit for you

- Your benefit plan is 60% to a monthly maximum of \$10,000 after 90 days of disability
- Duration: up to 3 Years



Voluntary Accident Insurance Plan

The accident plan pays you cash to help with out of pocket medical and non-medical expenses if you or a family member seeks medical attention for a covered accident.

See Human Resources for plan brochure and premium information.



Voluntary Critical Illness Plan

The critical illness plan pays a lump sum benefit to you if you or a family member is diagnosed with a covered condition.

See Human Resources for plan brochure and premium information.



Voluntary Hospital Benefits

The hospital plan pays a lump sum cash benefit to you, if you or a family member is hospitalized as an inpatient due to accident, sickness, or pregnancy.

See Human Resources for plan brochure and premium information.



Employee Assistance Program

The Employee Assistance Program (EAP) is offered to all team members and immediate family members OR anyone living in their home. It is a completely confidential counseling program that supports you through short-term counseling issues such as marital and family concerns, depression, substance abuse, grief and loss, financial entanglements, work-related problems, and other personal stressors in your daily life. This benefit offers up to 6 in person sessions per issue with a master's level counselor; please utilize by calling the number on the back of your ID card.

EMOTIONAL / MENTAL HEALTH	FAMILY / MARITAL
 Emotional/Mental Health Lifestyle Transitions Stress Communication Grief and Loss Anger Management 	 Relationship Divorce Child/Parent Conflict Childcare Eldercare Domestic Abuse
WORK-RELATED ISSUES	SUBSTANCE ABUSE / ADDICTIVE BEHAVIOR
Jobsite ConflictsSexual HarassmentPre-Retirement Concerns	Problem DrinkingIllegal Drug UseGambling