



February 2, 2023

Greetings neighbors at The Willows at Cedar Lake and the Cedar Lake Health and Rehabilitation Center, Thank you for your ongoing understanding as renovations take place in and around your home.

What's next: Work is scheduled to begin soon on the CLHRC Main Entrance, Reception, and Deli areas.

What does this mean for you and your loved one: Beginning Monday, February 20, 2023, the CLHRC Main Entrance and Reception will be temporarily relocated to The Willows at Cedar Lake Main Entrance and Reception (*formerly Cedar Bay East*).

- All of the same friendly faces you are accustomed to will be at the temporary entrance/reception to greet and assist you.
- For health and safety, an **Accushield screening kiosk** will be in place. A gentle reminder that all guests, family members, and other visitors are required to screen in at the time of their visit.
- If you or your loved one schedules your own **transportation**, forms will be available at The Willows' customer service/reception.
- **Blossom's Deli** will not be available for residents, guests, and family members.
- **The Pharmacy** will remain open for the duration of the renovations. You can access the pharmacy through the temporary entrance at The Willows at Cedar Lake.
- The **Cedar Lake Salon and Spa** will operate for the duration of the project. Hours and location of service may vary depending on construction activity.
- Additional wayfinding signs will be in place to aid in directing resident, team member, family member, visitor, vendor, and EMS traffic.

We anticipate the main entrance to reopen mid-summer. And we deeply appreciate your flexibility and understanding.

Please feel free to reach out to us with any questions or concerns.

Thank you,

Jen Fullhart, MHRLR
Vice President of Assisted Living
262.306.2119

Kelli De Ruyter, RN, BSN, LNHA
Administrator/VP of Clinical Services
262.306.2694